

Running a Lifesaving Sanctuary Certification Course FAQs

Online Portion FAQs

1. When do the online meetings occur?

- Weekly live Zoom calls occur every Wednesday from 1:30 pm MT to 3:00 pm MT.

2. Do I have to attend the weekly Zoom calls?

- While we understand that unforeseen events occur (and we record the sessions for just such occasions), we require participants to attend at least 80% of sessions.
- Interactions with our guest subject matter experts, live discussions with other students, and asking questions are vital components of the learning experience.

3. How much time does the course require per week?

- Plan to spend 5-6 hours per week on self-study, online discussions, readings, and assignments.
- The weekly class is 90 minutes long.

4. What equipment do I need to participate?

- A computer with camera access
- Dependable internet connection
- Two required texts (see syllabus)
- Three optional texts (see syllabus)

5. Can I attend the online portion of one cohort and the in-person portion of a different one?

- No, participants must attend both the online and in-person experience during the same cohort.
- The cohort style encourages students to build relationships throughout the course and to create a support system with each other.

In-person FAQs

1. Is the Sanctuary visit portion required?

- Yes, attendance during the in-person portion of the course at the Sanctuary is mandatory.

2. What costs are covered during my stay?

- A welcome dinner is included and will allow students to get to know one another on the first day.
- A vegan lunch is provided daily.

3. What expenses are not covered in course fees?

- Other travel and lodging expenses are not included.

4. Can I stay at the Sanctuary?

- Visit [this section of our website](#) to see onsite lodging options. Please note that lodging on the Sanctuary fills up very quickly and often far in advance.
- Information on [Sanctuary RV site reservations](#) can be obtained here.

5. Where else can I stay while in Kanab?

- The [Best Friends Roadhouse and Mercantile](#) in Kanab is a fabulous place to stay! And we offer a discount for students during the course. [Contact us](#) for more information.
- Visit [this section of our website](#) to view other lodging options in Kanab, Utah.

6. Will I need my own transportation while at the Sanctuary?

- The sanctuary has 14 miles of roads, so transportation is necessary to get from one place to another.
- We recommend bringing your own car, booking a rental vehicle, or coordinating ride shares with fellow students.
- [Car rentals in Kanab](#) are available but limited. We recommend booking early to secure a car.

Course FAQs Con't.

7. Can I participate in the pet sleepover program during the course days?

- No, the pet pickup and drop-off schedule is during session times so that is not an option during the class days.
- If you are traveling alone, you are welcome to come early or stay after the course ends to host an adoptable pet for a sleepover.
- Also, if you have an adult travel companion, they are welcome to participate in the program.
- You can learn more about [the sleepover program here](#).

8. Can anyone under 18 attend?

- No, the course is restricted to individuals aged 18 and above.
- If you are traveling with a child under 18, they must be in the care of another adult during class session hours.

9. What are the details of my time at the Sanctuary?

- While in Kanab, there will be a mix of activities, including an in-depth tour of the Sanctuary, optional immersion sessions and group classes.
- The in-person component starts at 8:30 am Mountain Time on Monday and goes through Saturday at 4:30 pm Mountain Time.
- We recommend you arrive on the Sunday before and depart the Sunday after the course.
- Each student will create their own individualized immersion schedule based on their goals and interests. Sessions are led by key staff and include demonstrations as well as provide the opportunity to learn about the day-to-day operations of our Sanctuary.
- Immersion sessions are learning opportunities as opposed to in-depth practical training.
- The immersion sessions' class size depends on the number of students who register for each selection and may range from 1 to 6 students. They are separate from the Sanctuary volunteer shifts.

How much hands-on time will I get with the animals?

- Hands-on opportunities with the animals are dependent on the session and the types of animals involved. For example, a session on human reactive dogs will be observations and demos only; a session on enrichment for cats will offer more hands-on.
- If you want more hands-on, we suggest you add time before or after your visit to the Sanctuary.

10. Can I bring my pet?

- We do not recommend bringing your pet with you. Class days are quite long, and it can be very stressful for a pet to be left alone all day in a strange environment. The schedule is very full leaving little to no time to travel back to town and take care of them.
- No pets are allowed in the animal areas or buildings at the Sanctuary unless designated as a Service Animal under the Americans with Disabilities Act and applicable Utah law. If you need to be accompanied by a Service Animal, Best Friends Animal Society will ask if the animal is required due to a disability and what skills/tasks that animal is trained to perform.

11. I'm traveling with someone. Can they take part in my schedule?

- Your travel companion is welcome to join you at the Welcome Dinner (please let us know ahead of time so we can be sure to have enough food).
- They are also welcome to join you during lunch at our Village Cafe'. Cost is \$5/per person.
- They may not join our tour or any of the scheduled sessions.
- Please have them [visit our website](#) to book a tour and/or if they'd like to volunteer while you are in class.

12. Are there direct flights to Kanab?

- No, there are no direct flights to Kanab.
- There are multiple airports who can get you within driving distance to Kanab.
- For more information on traveling to Kanab, visit <https://bestfriends.org/sanctuary/plan-your-visit/getting-here>
- Please note that Kanab is on Mountain Time and Las Vegas is on Pacific Time.

13. Where can I go to plan my visit?

- For information on planning your visit to Kanab, visit <https://www.utah.com/destinations/cities-towns/kanab/>
- For more information on getting to Kanab, visit <https://bestfriends.org/sanctuary/plan-your-visit/getting-here>